

VIRTUAL VISITS

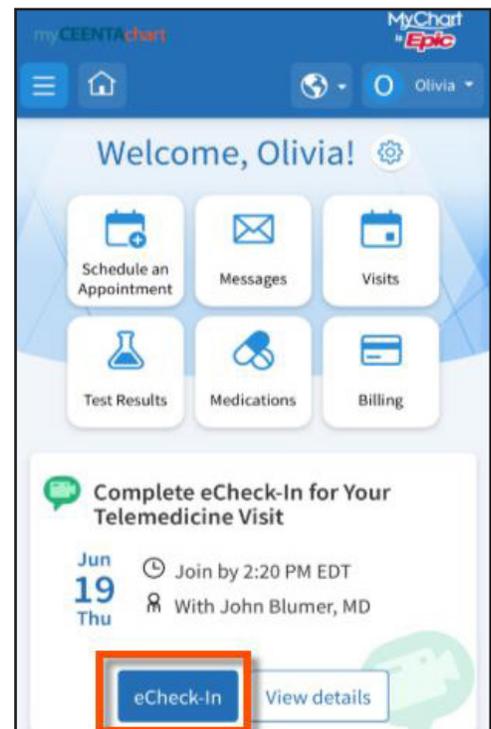
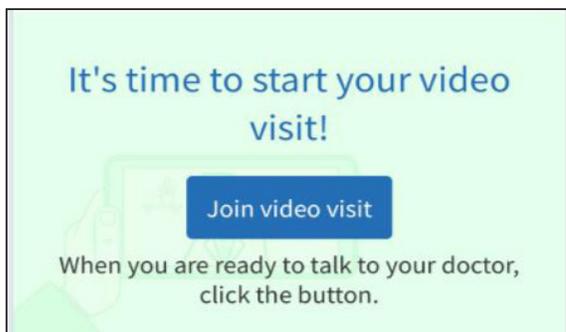
Meeting with a provider by virtual visit is a convenient way to receive care without coming to the clinic in person.

You can use a web browser on your desktop or a mobile application to start a virtual visit. Mobile devices are the preferred method because most people already have the appropriate camera and microphone setup for these virtual visits. To get started, download the MyChart Mobile and Zoom applications from the Apple App Store or Google Play store.

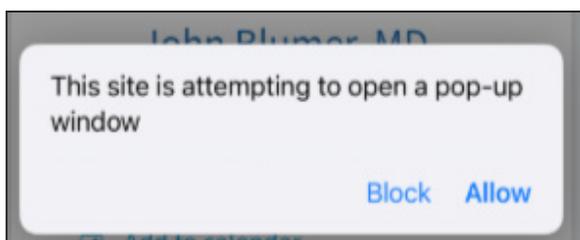
USING MYCEENTACHART VIRTUAL VISITS (TELEMEDICINE VISIT)

Join a Telemedicine Visit

1. Ten minutes prior to your virtual visit appointment, log in to the MyChart app on your mobile device and tap the Appointments icon on the home screen.
2. Tap **eCheck-In** to complete the necessary steps prior to beginning your visit.
 - eCheck-In can be completed up to 2 days in advance of your scheduled appointment
3. After you have completed eCheck-In, tap **Join video visit** to ensure you are able to connect.



- If you get a warning regarding a pop-up, tap **Allow**.



4. The next screen will let you test your video and audio. Tap **Join Call**
5. If the connection was successful, you will be placed in a virtual waiting room. Your provider will be with you shortly!