

CEENTA SMS Terms & Conditions

Hearing services, hearing aids, and speech-language services for families in Charlotte and When you sign up for text messages from Charlotte Eye Ear Nose & Throat Associates, PA ("CEENTA"), you are signing up to receive text messages related to your relationship with CEENTA, including updates related to your visits, myCEENTChart account, one-time passcode, billing notifications, prescription reminders, and care management.

You can opt-out of SMS messages by texting STOP to respective short code. Your opt-out request will generate one final message confirming that you have been unsubscribed. You will no longer receive SMS messages from the short code you opted out from. If you want to join again, sign up using myCEENTChart or text HELP to the short code for instructions.

If you are experiencing issues with the messaging program, you can reply with the keyword HELP for more assistance, or you can get help directly at (704) 295-3000 or <https://www.ceenta.com/contact-us>.

Carriers are not liable for delayed or undelivered messages.

Message and data rates may apply for any messages sent to you from us and to us from you. Message frequency may vary.

Our Privacy Policy is

https://www.ceenta.com/storage/wysiwyg/Notice_of_Privacy_Practice_1917.pdf

Contact us at (704) 295-3000 or <https://www.ceenta.com/contact-us>.