



**CHARLOTTE EYE
EAR NOSE & THROAT
ASSOCIATES, P.A.**

Established 1923

Charlotte Eye Ear Nose and Throat Associates prides itself in providing high quality medical care to all of our patients. However, there may be instances when your physician orders a procedure and/or you choose a service that is non-covered by your insurance company.

Listed below are services that are typically non-covered by most insurance carriers. This list is not all-inclusive but rather an outline of the services that we are aware of that will not be paid for:

Refraction

(measurement taken to determine your eyeglass/contact lens prescription)

OptoMap

(allows physician to examine back part of eye without dilation)

Hearing Aids

Cosmetic Procedures

"Routine" Exams

(Vision and Hearing - No medical condition diagnosed)

Visual Fields required by Department of Motor Vehicles

The determination of non-coverage is not one that your provider makes but one that is determined by your insurance carrier. If you feel that your insurance should pay for a service that has been deemed non-covered, you as the policy holder should contact your employer's human resource department or your insurance company to discuss your benefits.

NOT ALL SERVICES AVAILABLE AT ALL LOCATIONS