



**CHARLOTTE EYE  
EAR NOSE & THROAT  
ASSOCIATES, P.A.**

*Established 1923*

Charlotte Eye Ear Nose and Throat Associates prides itself in providing high quality medical care to all of our patients. However, there may be instances when your physician orders a procedure and/or you choose a service that is non-covered by your insurance company.

Listed below are services that are typically non-covered by most insurance carriers. This list is not all-inclusive but rather an outline of the services that we are aware of that will not be paid for:

**Refraction**

*(measurement taken to determine your eyeglass/contact lens prescription)*

**OptoMap**

*(allows physician to examine back part of eye without dilation)*

**Hearing Aids**

**Cosmetic Procedures**

**"Routine" Exams**

*(Vision and Hearing - No medical condition diagnosed)*

**Visual Fields required by Department of Motor Vehicles**

The determination of non-coverage is not one that your provider makes but one that is determined by your insurance carrier. If you feel that your insurance should pay for a service that has been deemed non-covered, you as the policy holder should contact your employer's human resource department or your insurance company to discuss your benefits.

**NOT ALL SERVICES AVAILABLE AT ALL LOCATIONS**