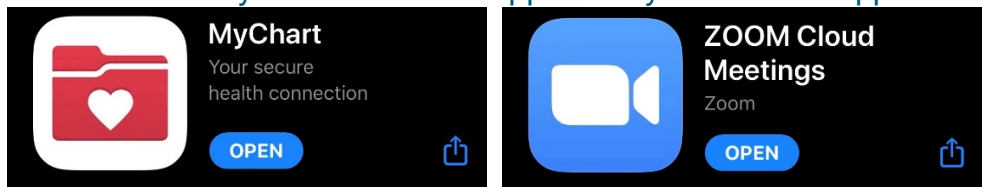


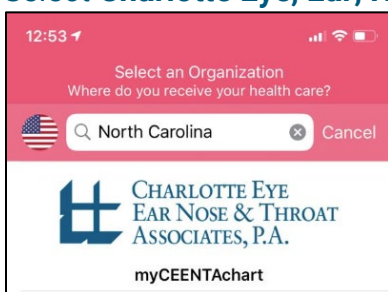
# VIRTUAL VISIT INSTRUCTIONS

## (MOBILE DEVICE)

1. Download the MyChart and Zoom apps from your device's app store

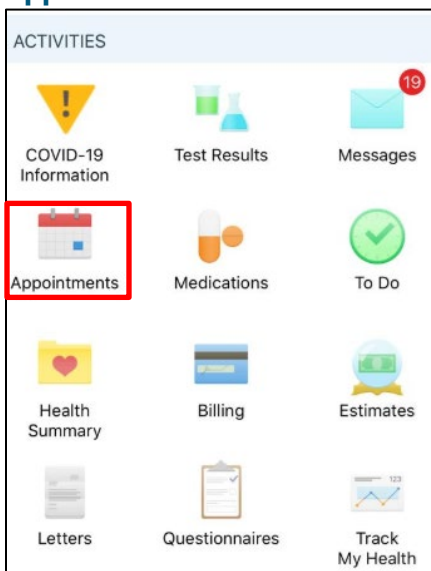


2. Open the MyChart App
  - a. Select **North Carolina** or **South Carolina**
  - b. Select **Charlotte Eye, Ear, Nose, & Throat Associates, P.A.**



- c. Log in with your myCEENTAchart username and password

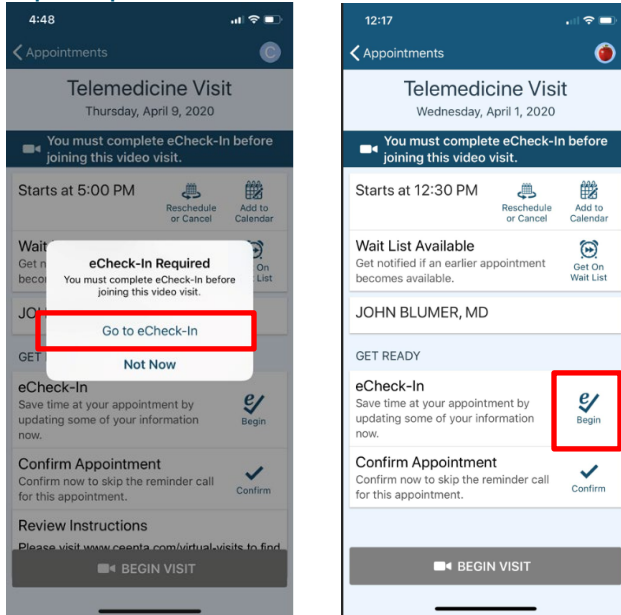
3. Select **Appointments**



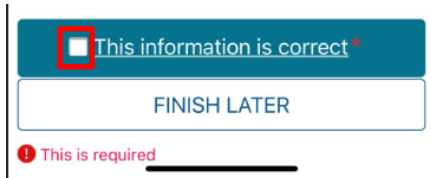
# VIRTUAL VISIT INSTRUCTIONS

## (MOBILE DEVICE)

- From Appointments, tap the appointment to open
- If prompted, select **Go to eCheck-in** OR Select **Begin** in the eCheck-In section



- Complete each section by adding or updating information
- Select **This information is correct** at the bottom of the page once you are finished.



- Select **Next** to move to the next page.



- If any Questionnaires are required, answer each question and select **Continue**.



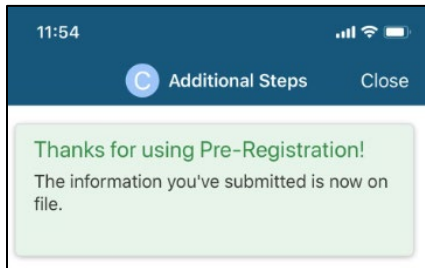
# VIRTUAL VISIT INSTRUCTIONS

## (MOBILE DEVICE)

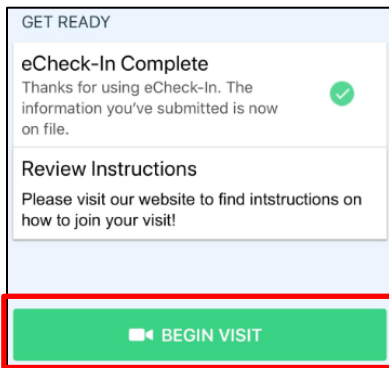
10. Review your answers and select **Submit**.



11. Select **Close** to return to the Appointments screen



12. Select **BEGIN VISIT**



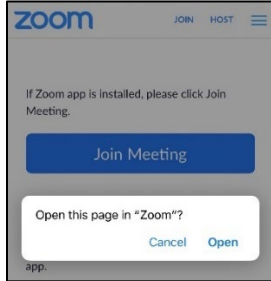
13. Select **Continue** when asked to open this link outside MyChart



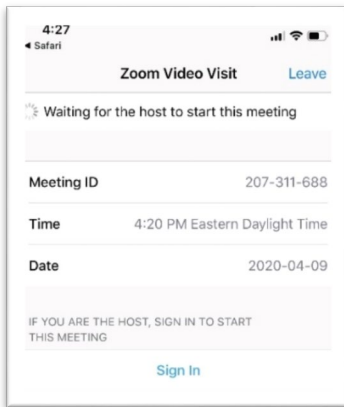
# VIRTUAL VISIT INSTRUCTIONS

## (MOBILE DEVICE)

14. Select **Open** when asked to Open this page in “Zoom”?



15. If the provider has not joined the visit, wait for host to start the meeting



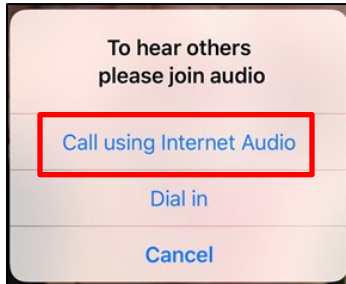
16. Once the provider joins the video visit, Zoom will launch a video preview. Select **Join with Video**



# VIRTUAL VISIT INSTRUCTIONS

## (MOBILE DEVICE)

17. Select **Call using Internet Audio** to be connected with your provider



18. You are now connected to your virtual visit!